

Short-Term, Mid-Term, and Long-Term Goals

Short-Term Goals

- Succession for leading the RHQ CGT team.
- Increase awareness and sense of responsibility among local management.
- Strengthen the organisational structure for customs management in the EU.
- Roll out the global Terminal Management System (ATLAS) including the Compliance Management System (CMS) for CGT services and compliance.
- Emphasize the continuous need for IT support and development team with expertise in customs processes and system implementations.
- Apply for cross-border customs licenses covering all, or the majority, of EU terminals.

Mid-Term Goals

- Update AO/IC's.
- Further deploy internal controls and role-specific e-learning programs.
- Implement a standardized training curriculum for local management.
- Deploy a standardized set of controls for local management.
- Centralize customs licenses under the NL entity to cover all or most EU terminals from a customs perspective.

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