

Learning

A key element of maintaining an effective Customs and Excise Compliance Framework is ensuring that all relevant stakeholders possess an up-to-date understanding of applicable legislation, procedures, and industry practices. Within the BzCtrl. platform, a dedicated **Learning module** supports this objective by offering structured access to various sources of knowledge, including:

- **Industry-provided learnings**, such as regulatory insights, practical case studies, and peer experiences
- **Learnings issued by the European Commission**, including updates to Union Customs Code (UCC) guidance, explanatory notes, and implementation practices

These resources are essential in equipping personnel with the awareness and insight required to make informed decisions, interpret obligations accurately, and anticipate regulatory changes.

By embedding learning into the compliance framework, the organisation fosters a **culture of continuous improvement**, reinforces **individual accountability**, and strengthens its ability to **remain compliant in a dynamic and complex regulatory environment**.

1. UCC Learning Program

The screenshot shows the 'Impala Terminal Customs' interface. At the top right, there is a search bar and a location pin icon labeled 'IMPALA TERMINAL CUSTOMS'. The main content is a table with the following columns: 'Name ↑', 'Description', 'Contact Person', and 'Create Date'. The table lists 14 UCC eLearning modules, each with a description and a creation date of 16-10-2025. The modules are: UCC 01 - Customs procedures and declarations, UCC 02 - Entry of Goods and Temporary Storage, UCC 03 - Release for Free Circulation, UCC 04 - Binding Tariff Information, UCC 05 - Origin of goods, UCC 06 - Customs Valuation, UCC 07 - Customs status of goods, UCC 08 - Customs debt, UCC 09 - Guarantee, UCC 10 - Special Procedures other than Transit, UCC 11 - Customs Transit, UCC 12 - Export, UCC 13 - Customs decision, and UCC 14 - Authorised Economic Operator (AEO). At the bottom of the table, there are navigation arrows and the number '1'.

Name ↑	Description	Contact Person	Create Date
UCC 01 - Customs procedures and declarations	This easy-to-use eLearning module is one of the courses from an extensive UCC EU eLearning programme. Please go through the content and afterwards, please complete the questions below. Thanks and happy learning!		16-10-2025
UCC 02 - Entry of Goods and Temporary Storage	This easy-to-use eLearning module is one of the courses from an extensive UCC EU eLearning programme. Please go through the content and afterwards, please complete the questions below. Thanks and happy learning!		16-10-2025
UCC 03 - Release for Free Circulation	This easy-to-use eLearning module is one of the courses from an extensive UCC EU eLearning programme. Please go through the content and afterwards, please complete the questions below. Thanks and happy learning!		16-10-2025
UCC 04 - Binding Tariff Information	This easy-to-use eLearning module is one of the courses from an extensive UCC EU eLearning programme. Please go through the content and afterwards, please complete the questions below. Thanks and happy learning!		16-10-2025
UCC 05 - Origin of goods	This easy-to-use eLearning module is one of the courses from an extensive UCC EU eLearning programme. Please go through the content and afterwards, please complete the questions below. Thanks and happy learning!		16-10-2025
UCC 06 - Customs Valuation	This easy-to-use eLearning module is one of the courses from an extensive UCC EU eLearning programme. Please go through the content and afterwards, please complete the questions below. Thanks and happy learning!		16-10-2025
UCC 07 - Customs status of goods	This easy-to-use eLearning module is one of the courses from an extensive UCC EU eLearning programme. Please go through the content and afterwards, please complete the questions below. Thanks and happy learning!		16-10-2025
UCC 08 - Customs debt	This easy-to-use eLearning module is one of the courses from an extensive UCC EU eLearning programme. Please go through the content and afterwards, please complete the questions below. Thanks and happy learning!		16-10-2025
UCC 09 - Guarantee	This easy-to-use eLearning module is one of the courses from an extensive UCC EU eLearning programme. Please go through the content and afterwards, please complete the questions below. Thanks and happy learning!		16-10-2025
UCC 10 - Special Procedures other than Transit	This easy-to-use eLearning module is one of the courses from an extensive UCC EU eLearning programme. Please go through the content and afterwards, please complete the questions below. Thanks and happy learning!		16-10-2025
UCC 11 - Customs Transit	This easy-to-use eLearning module is one of the courses from an extensive UCC EU eLearning programme. Please go through the content and afterwards, please complete the questions below. Thanks and happy learning!		16-10-2025
UCC 12 - Export	This easy-to-use eLearning module is one of the courses from an extensive UCC EU eLearning programme. Please go through the content and afterwards, please complete the questions below. Thanks and happy learning!		16-10-2025
UCC 13 - Customs decision	This easy-to-use eLearning module is one of the courses from an extensive UCC EU eLearning programme. Please go through the content and afterwards, please complete the questions below. Thanks and happy learning!		16-10-2025
UCC 14 - Authorised Economic Operator (AEO)	This easy-to-use eLearning module is one of the courses from an extensive UCC EU eLearning programme. Please go through the content and afterwards, please complete the questions below. Thanks and happy learning!		16-10-2025

2. Other learnings made available by the European Commission

The screenshot shows the 'Impala Terminal Customs' interface. At the top right, there is a search bar and a location pin icon labeled 'IMPALA TERMINAL CUSTOMS'. The main content is a section titled 'Forms'. Below the title, there are two buttons: 'Community database' and 'By Category'. To the right, there are two buttons: 'Procedure' and 'e-'. Below these buttons, there is a 'Multi-Select' button. The main content is a table with the following columns: 'Name ↑', 'Description', 'Contact Person', and 'Create Date'. The table lists three eLearning forms, each with a description and a creation date of 06-03-2025. The forms are: Preferential arrangements, Rules of Origin 1 (5 min), and Rules of Origin 2 (5 min). The descriptions for all three forms are identical: 'Below e-learning is provided by the European Commission on Rules of origin and how to apply them for goods crossing EU borders according to Union Customs Code. Great material to get acquainted with this topic! Please go through the content and afterwards, please complete the questions below. Thanks and happy learning!'.

Name ↑	Description	Contact Person	Create Date
Preferential arrangements	Below e-learning is provided by the European Commission on Rules of origin and how to apply them for goods crossing EU borders according to Union Customs Code. Great material to get acquainted with this topic! Please go through the content and afterwards, please complete the questions below. Thanks and happy learning!		06-03-2025
Rules of Origin 1 (5 min)	Below e-learning is provided by the European Commission on Rules of origin and how to apply them for goods crossing EU borders according to Union Customs Code. Great material to get acquainted with this topic! Please go through the content and afterwards, please complete the questions below. Thanks and happy learning!		06-03-2025
Rules of Origin 2 (5 min)	Below e-learning is provided by the European Commission on Rules of origin and how to apply them for goods crossing EU borders according to Union Customs Code. Great material to get acquainted with this topic! Please go through the content and afterwards, please complete the questions below. Thanks and happy learning!		06-03-2025

3. General Trade

IMPALA TERMINAL CUSTOMS

Forms

Community database By Category Procedure

Multi-Select

Name ↑	Description	Contact Person	Create Date
Incoterms 2020 (NL)	De International Chamber of Commerce (ICC) heeft de Incoterms® gemaakt. Deze krijgen elke tien jaar een vernieuwde versie. De laatste versie is van 2020 en heeft elf Incoterms®-regels. Welke Incoterms® je afspreekt hangt af van het soort vervoer en van de verantwoordelikheden die je wilt nemen. In de video 'Alles wat je moet weten over Incoterms®' zie je hoe Incoterms® werken. Via de links krijg je per Incoterms®-regel uitleg met daarin de belangrijkste verplichtingen voor koper en verkoper. Video: Alles wat je moet weten over Incoterms® De beste Incoterms®-regel Ex Works (EXW) Free Carrier (FCA) Free Alongside Ship (FAS) Free On Board (FOB) Carriage Paid To (CPT) Carriage and Insurance Paid To (CIP) Cost and Freight (CFR) Cost Insurance and Freight (CIF) Delivered At Place (DAP) Delivered at Place Unloaded (DPU) Delivered Duty Paid (DDP) Meer informatie over Incoterms®		14-07-2025

4. Learning content provided by the European industry association FETSA

IMPALA TERMINAL CUSTOMS

Forms

Community database By Category

Multi-Select

Name ↑	Description	Contact Person	Create Date
Bringing goods into the EU 10 min	Outlining the basics to educate non specialists on customs compliance. Aimed at oil and gas industry covering why companies have to deal with customs, what are the fiscal risks and how to organise.		12-12-2024
Common storage 12 min	The practicalities around common storage and applying accounting segregation can be quite detailed and complex. This eLearning intends to make the topic tangible by visualising the concept and giving practical examples and industry standards		12-12-2024
Competencies Customs 12 min	Understanding what the customs and global trade function within an organisation entails. Unique of this function is that it is embedded in many of the business processes and requires a niche expertise. With a focus on the oil and gas industry this e-Learning is aimed at providing a basic understanding of what type of resources are required and why.		12-12-2024
Customs what's that about? 12 min	In this e-Learning the basics of the working of the European Union is explained from a customs perspective. Why do we even need Customs? And how does it work in principle?		12-12-2024
The three elements 12 min	In this e-Learning the pillars of Customs are touched upon explaining the principles of customs and global trade		12-12-2024

Revision #3

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